

# Microsoft Accessibility Conformance Report

# EN 301 549 Edition

**(Based on VPAT**® **Version 2.4Rev)**

**Name of Product/Version:** Power Pages ProDev / Continuous Release

**Platform:** Win32, Web

**Report Date:** October 18, 2024

**Product Description:** Microsoft Fusion Development is an approach that combines low-code tools like Power Platform with code-first tools like Azure services to build better applications faster.

**Contact Information:** [Enterprise Disability Desk](https://support.microsoft.com/accessibility/enterprise-answer-desk)

**Website:** [Microsoft Accessibility](https://www.microsoft.com/accessibility)

**Evaluation Methods Used**

Microsoft uses established industry standards, including the Web Content Accessibility Guidelines, Section 508, and EN 301 549, to guide product evaluation during development and throughout the product lifecycle. Microsoft’s accessibility evaluation assessments incorporate a variety of measures, which can include: (i) conducting automated testing using a variety of proprietary and external tools; (ii) performing inspection and manual testing with a keyboard and adaptive technologies, such as screen readers and speech recognition software; and (iii) testing by individuals with disabilities. Conformance to the accessibility standards documented in this Conformance Report was evaluated according to the [Department of Homeland Security Trusted Tester Program.](https://www.dhs.gov/trusted-tester)

**Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

| **Standard / Guideline** | **Included in Report** |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: YesLevel AA: YesLevel AAA: No |
| [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf) | Yes |

**Terms**

The terms used in the Conformance Level information are defined as follows:

* Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* Partially Supports: Some functionality of the product does not meet the criterion.
* Does Not Support: The majority of product functionality does not meet the criterion.
* Not Applicable: The criterion is not relevant to the product.
* Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Note: For criteria marked “Supports,” substantial conformance with the criterion by the product or service has been determined through the Evaluation Testing, which includes a mix of automated and manual testing, as described above.

Note: In the tables below, for all criteria marked “Not Applicable,” the specific feature covered by that criterion is not part of the product. For example:

* If pre-recorded audio-only or video-only content is not part of a product, then WCAG criterion 1.2.1 Audio-only and Video-only (Prerecorded) will be marked “Not Applicable.”
* If the product is software only, then all EN 301 549 Chapter 8 Hardware criteria will be marked “Not Applicable.”

## WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

* Chapter 9 - Web
* Sections 10.1-10.4 of Chapter 10 - Non-Web documents
* Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Software (open and closed functionality)
* Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:EN 301 549 Criteria* 9.1.1.1 (Web)
* 10.1.1.1 (Non-web document)
* 11.1.1.1.1 (Open Functionality Software)
* 11.1.1.1.2 (Closed Functionality Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.1 (Web)
* 10.1.2.1 (Non-web document)
* 11.1.2.1.1 (Open Functionality Software)
* 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.2 (Web)
* 10.1.2.2 (Non-web document)
* 11.1.2.2 (Open Functionality Software)
* 11.1.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.3 (Web)
* 10.1.2.3 (Non-web document)
* 11.1.2.3.1 (Open Functionality Software)
* 11.1.2.3.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.1 (Web)
* 10.1.3.1 (Non-web document)
* 11.1.3.1.1 (Open Functionality Software)
* 11.1.3.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Screen may announce unnecessary information while using Copilot for Power Pages in VS Code. |
| [1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.2 (Web)
* 10.1.3.2 (Non-web document)
* 11.1.3.2.1 (Open Functionality Software)
* 11.1.3.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.3 (Web)
* 10.1.3.3 (Non-web document)
* 11.1.3.3 (Open Functionality Software)
* 11.1.3.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.1 (Web)
* 10.1.4.1 (Non-web document)
* 11.1.4.1 (Open Functionality Software)
* 11.1.4.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.2 (Web)
* 10.1.4.2 (Non-web document)
* 11.1.4.2 (Open Functionality Software)
* 11.1.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.1 (Web)
* 10.2.1.1 (Non-web document)
* 11.2.1.1.1 (Open Functionality Software)
* 11.2.1.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Users who are using Copilot for Power Pages in VS Code, might not have access to feedback option for copilot responses and list of examples prompts link. |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.2 (Web)
* 10.2.1.2 (Non-web document)
* 11.2.1.2 (Open Functionality Software)
* 11.2.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.1.4 Character Key Shortcuts](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.1.4 (Web)
* 10.2.1.4 (Non-web document)
* 11.2.1.4.1 (Open Functionality Software)
* 11.2.1.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.1 (Web)
* 10.2.2.1 (Non-web document)
* 11.2.2.1 (Open Functionality Software)
* 11.2.2.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.2 (Web)
* 10.2.2.2 (Non-web document)
* 11.2.2.2 (Open Functionality Software)
* 11.2.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:EN 301 549 Criteria* 9.2.3.1 (Web)
* 10.2.3.1 (Non-web document)
* 11.2.3.1 (Open Functionality Software)
* 11.2.3.1(Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.1 (Web)
* 10.2.4.1 (Non-web document) – Does not apply
* 11.2.4.1 (Open Functionality Software) – Does not apply
* 11.2.4.1 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.2 (Web)
* 10.2.4.2 (Non-web document)
* 11.2.4.2 (Open Functionality Software) - Does not apply
* 11.2.4.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.3 (Web)
* 10.2.4.3 (Non-web document)
* 11.2.4.3 (Open Functionality Software)
* 11.2.4.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | When Copilot for Power Pages panel is expended, keyboard focus order is not correct, and keyboard key focus is not navigating through the Copilot panel. |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.4 (Web)
* 10.2.4.4 (Non-web document)
* 11.2.4.4 (Open Functionality Software)
* 11.2.4.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.5.1 Pointer Gestures](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.1 (Web)
* 10.2.5.1 (Non-web document)
* 11.2.5.1 (Open Functionality Software)
* 11.2.5.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.5.2 Pointer Cancellation](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.2 (Web)
* 10.2.5.2 (Non-web document)
* 11.2.5.2 (Open Functionality Software)
* 11.2.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.5.3 Label in Name](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.3 (Web)
* 10.2.5.3 (Non-web document)
* 11.2.5.3 (Open Functionality Software)
* 11.2.5.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable | Feedback button label name is missing in Copilot for Power Pages in VS Code. |
| [2.5.4 Motion Actuation](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.4 (Web)
* 10.2.5.4 (Non-web document)
* 11.2.5.4 (Open Functionality Software)
* 11.2.5.4 (Closed Software
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:EN 301 549 Criteria* 9.3.1.1 (Web)
* 10.3.1.1 (Non-web document)
* 11.3.1.1.1 (Open Functionality Software)
* 11.3.1.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.1 (Web)
* 10.3.2.1 (Non-web document)
* 11.3.2.1 (Open Functionality Software)
* 11.3.2.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.2 (Web)
* 10.3.2.2 (Non-web document)
* 11.3.2.2 (Open Functionality Software)
* 11.3.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.1 (Web)
* 10.3.3.1 (Non-web document)
* 11.3.3.1.1 (Open Functionality Software)
* 11.3.3.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.2 (Web)
* 10.3.3.2 (Non-web document)
* 11.3.3.2 (Open Functionality Software)
* 11.3.3.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.1 (Web)
* 10.4.1.1 (Non-web document)
* 11.4.1.1.1 (Open Functionality Software)
* 11.4.1.1.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.2 (Web)
* 10.4.1.2 (Non-web document)
* 11.4.1.2.1 (Open Functionality Software)
* 11.4.1.2.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Power Pages Copilot in VS Code Pabel title "Preview" and User messages send button is not announced or announced incorrectly while using screen readers tools. |

### Table 2: Success Criteria, Level AA

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.4 (Web)
* 10.1.2.4 (Non-web document)
* 11.1.2.4 (Open Functionality Software)
* 11.1.2.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.5 (Web)
* 10.1.2.5 (Non-web document)
* 11.1.2.5 (Open Functionality Software)
* 11.1.2.5 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [1.3.4 Orientation](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.4 (Web)
* 10.1.3.4 (Non-web document)
* 11.1.3.4 (Open Functionality Software)
* 11.1.3.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.3.5 Identify Input Purpose](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.5 (Web)
* 10.1.3.5 (Non-web document)
* 11.1.3.5 (Open Functionality Software)
* 11.1.3.5 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.3 (Web)
* 10.1.4.3 (Non-web document)
* 11.1.4.3 (Open Functionality Software)
* 11.1.4.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Copilot for Power Pages panel title text might not be visible clearly when you choose dark or light theme in VS Code |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.4 (Web)
* 10.1.4.4 (Non-web document)
* 11.1.4.4.1 (Open Functionality Software)
* 11.1.4.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.5 (Web)
* 10.1.4.5 (Non-web document)
* 11.1.4.5.1 (Open Functionality Software)
* 11.1.4.5.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.10 Reflow](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.10 (Web)
* 10.1.4.10 (Non-web document)
* 11.1.4.10.1 (Open Functionality Software)
* 11.1.4.10.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.11 Non-text Contrast](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.11 (Web)
* 10.1.4.11 (Non-web document)
* 11.1.4.11 (Open Functionality Software)
* 11.1.4.11 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Copilot for Power Pages code response buttons are not visible clearly when you use high contrast theme in VS Code. |
| [1.4.12 Text Spacing](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.12 (Web)
* 10.1.4.12 (Non-web document)
* 11.1.4.12 (Open Functionality Software)
* 11.1.4.12 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [1.4.13 Content on Hover or Focus](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.13 (Web)
* 10.1.4.13 (Non-web document)
* 11.1.4.13 (Open Functionality Software)
* 11.1.4.13 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.5 (Web)
* 10.2.4.5 (Non-web document) – Does not apply
* 11.2.4.5 (Open Functionality Software) – Does not apply
* 11.2.4.5 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.6 (Web)
* 10.2.4.6 (Non-web document)
* 11.2.4.6 (Open Functionality Software)
* 11.2.4.6 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.7 (Web)
* 10.2.4.7 (Non-web document)
* 11.2.4.7 (Open Functionality Software)
* 11.2.4.7 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Focus is not visible on the Submit button in the Feedback panel of Copilot for Power Pages in VS Code. |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.1.2 (Web)
* 10.3.1.2 (Non-web document)
* 11.3.1.2 (Open Functionality Software) – Does not apply
* 11.3.1.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.3 (Web)
* 10.3.2.3 (Non-web document) – Does not apply
* 11.3.2.3 (Open Functionality Software) – Does not apply
* 11.3.2.3 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.4 (Web)
* 10.3.2.4 (Non-web document) – Does not apply
* 11.3.2.4 (Open Functionality Software) – Does not apply
* 11.3.2.4 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.3 (Web)
* 10.3.3.3 (Non-web document)
* 11.3.3.3 (Open Functionality Software)
* 11.3.3.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Supports |  |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.4 (Web)
* 10.3.3.4 (Non-web document)
* 11.3.3.4 (Open Functionality Software)
* 11.3.3.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Not Applicable |  |
| [4.1.3 Status Messages](https://www.w3.org/TR/WCAG21/#status-messages) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.4.1.3 (Web)
* 10.4.1.3 (Non-web document) – Does not apply
* 11.4.1.3 (Open Functionality Software) – Does not apply
* 11.4.1.3 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Partially Supports | Screen reader doesn't announce copilot processing messages in Copilot for Power pages in VS Code. |

### Table 3: Success Criteria, Level AAA

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [1.2.6 Sign Language (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-sign) (Level AAA) | Not Evaluated |  |
| [1.2.7 Extended Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-extended-ad) (Level AAA) | Not Evaluated |  |
| [1.2.8 Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-text-doc) (Level AAA) | Not Evaluated |  |
| [1.2.9 Audio-only (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-live-audio-only) (Level AAA) | Not Evaluated |  |
| [1.3.6 Identify Purpose](https://www.w3.org/TR/WCAG21/#identify-purpose) (Level AAA 2.1 only) | Not Evaluated |  |
| [1.4.6 Contrast (Enhanced](http://www.w3.org/TR/WCAG20/#visual-audio-contrast7)) (Level AAA) | Not Evaluated |  |
| [1.4.7 Low or No Background Audio](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-noaudio) (Level AAA) | Not Evaluated |  |
| [1.4.8 Visual Presentation](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-visual-presentation) (Level AAA) | Not Evaluated |  |
| [1.4.9 Images of Text (No Exception)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-images) (Level AAA) | Not Evaluated |  |
| [2.1.3 Keyboard (No Exception)](http://www.w3.org/TR/WCAG20/#keyboard-operation-all-funcs) (Level AAA) | Not Evaluated |  |
| [2.2.3 No Timing](http://www.w3.org/TR/WCAG20/#time-limits-no-exceptions) (Level AAA) | Not Evaluated |  |
| [2.2.4 Interruptions](http://www.w3.org/TR/WCAG20/#time-limits-postponed) (Level AAA) | Not Evaluated |  |
| [2.2.5 Re-authenticating](http://www.w3.org/TR/WCAG20/#time-limits-server-timeout) (Level AAA) | Not Evaluated |  |
| [2.2.6 Timeouts](https://www.w3.org/TR/WCAG21/#timeouts) (Level AAA 2.1 only) | Not Evaluated |  |
| [2.3.2 Three Flashes](http://www.w3.org/TR/WCAG20/#seizure-three-times) (Level AAA) | Not Evaluated |  |
| [2.3.3 Animation from Interactions](https://www.w3.org/TR/WCAG21/#animation-from-interactions) (Level AAA 2.1 only) | Not Evaluated |  |
| [2.4.8 Location](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-location) (Level AAA) | Not Evaluated |  |
| [2.4.9 Link Purpose (Link Only)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-link) (Level AAA) | Not Evaluated |  |
| [2.4.10 Section Headings](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-headings) (Level AAA) | Not Evaluated |  |
| [2.5.5 Target Size](https://www.w3.org/TR/WCAG21/#target-size) (Level AAA 2.1 only) | Not Evaluated |  |
| [2.5.6 Concurrent Input Mechanisms](https://www.w3.org/TR/WCAG21/#concurrent-input-mechanisms) (Level AAA 2.1 only) | Not Evaluated |  |
| [3.1.3 Unusual Words](http://www.w3.org/TR/WCAG20/#meaning-idioms) (Level AAA) | Not Evaluated |  |
| [3.1.4 Abbreviations](http://www.w3.org/TR/WCAG20/#meaning-located) (Level AAA) | Not Evaluated |  |
| [3.1.5 Reading Level](http://www.w3.org/TR/WCAG20/#meaning-supplements) (Level AAA) | Not Evaluated |  |
| [3.1.6 Pronunciation](http://www.w3.org/TR/WCAG20/#meaning-pronunciation) (Level AAA) | Not Evaluated |  |
| [3.2.5 Change on Request](http://www.w3.org/TR/WCAG20/#consistent-behavior-no-extreme-changes-context) (Level AAA) | Not Evaluated |  |
| [3.3.5 Help](http://www.w3.org/TR/WCAG20/#minimize-error-context-help) (Level AAA) | Not Evaluated |  |
| [3.3.6 Error Prevention (All)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible-all) (Level AAA) | Not Evaluated |  |

## EN 301 549 Report

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=20) (FPS)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 4.2.1Usage without vision | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.2 Usage with limited vision  | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.3Usage without perception of colour | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.4 Usage **w**ithout hearing | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.5Usage with limited hearing | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.6Usage with no or limited vocal capability | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.7Usage with limited manipulation or strength | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.8Usage with limited reach | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.9 Minimize photosensitive seizure triggers | Not Applicable | All functions of the product are addressed by the technical requirements. |
| 4.2.10Usage with limited cognition, language or learning | Not Applicable | All functions of the product are addressed by the technical requirements. |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf%22%20%5Cl%20%22page%3D23)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not Applicable |  |
| 5.1.3.2 Auditory output delivery including speech | Not Applicable |  |
| 5.1.3.3 Auditory output correlation | Not Applicable |  |
| 5.1.3.4 Speech output user control | Not Applicable |  |
| 5.1.3.5 Speech output automatic interruption | Not Applicable |  |
| 5.1.3.6 Speech output for non-text content | Not Applicable |  |
| 5.1.3.7 Speech output for video information | Not Applicable |  |
| 5.1.3.8 Masked entry | Not Applicable |  |
| 5.1.3.9 Private access to personal data | Not Applicable |  |
| 5.1.3.10 Non-interfering audio output | Not Applicable |  |
| 5.1.3.11 Private listening volume | Not Applicable |  |
| 5.1.3.12 Speaker volume | Not Applicable |  |
| 5.1.3.13 Volume reset | Not Applicable |  |
| 5.1.3.14 Spoken languages | Not Applicable |  |
| 5.1.3.15 Non-visual error identification | Not Applicable |  |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable |  |
| 5.1.4 Functionality closed to text enlargement | Not Applicable |  |
| 5.1.5 Visual output for auditory information | Not Applicable |  |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | **See 5.1.3.1 through 5.1.3.16** | **See information in 5.1.3.1 through 5.1.3.16** |
| 5.1.6.2 Input focus | Not Applicable |  |
| 5.1.7 Access without speech | Not Applicable |  |
| 5.2 Activation of accessibility features | Not Applicable |  |
| 5.3 Biometrics | Not Applicable |  |
| 5.4 Preservation of accessibility information during conversion | Not Applicable |  |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not Applicable |  |
| 5.5.2 Operable parts discernibility | Not Applicable |  |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not Applicable |  |
| 5.6.2 Visual status | Not Applicable |  |
| 5.7 Key repeat | Not Applicable |  |
| 5.8 Double-strike key acceptance | Not Applicable |  |
| 5.9 Simultaneous user actions | Supports |  |

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=30)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 6.1 Audio bandwidth for speech | Not Applicable |  |
| 6.2 Real-time text (RTT) functionality | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication | Not Applicable |  |
| 6.2.1.2 Concurrent voice and text | Not Applicable |  |
| 6.2.2.1 Visually distinguishable display | Not Applicable |  |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable |  |
| 6.2.2.3 Speaker identification | Not Applicable |  |
| 6.2.2.4 Visual indicator of Audio with RTT | Not Applicable |  |
| 6.2.3 Interoperability | Not Applicable |  |
| 6.2.4 RTT responsiveness | Not Applicable |  |
| 6.3 Caller ID | Not Applicable |  |
| 6.4 Alternatives to voice-based services | Not Applicable |  |
| 6.5 Video communication | Heading cell – no response required | Heading cell – no response required |
| 6.5.1 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution | Not Applicable |  |
| 6.5.3 Frame rate | Not Applicable |  |
| 6.5.4 Synchronization between audio and video | Not Applicable |  |
| 6.5.5 Visual indicator of audio with video | Not Applicable |  |
| 6.5.6 Speaker identification with video (sign language) communication | Not Applicable |  |
| 6.6 Alternatives to video-based services (advisory only) | Advisory – no response required | Advisory – no response required |

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf%22%20%5Cl%20%22page%3D35)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 7.1 Caption processing technology | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | Not Applicable |  |
| 7.1.2 Captioning synchronization | Not Applicable |  |
| 7.1.3 Preservation of captioning | Not Applicable |  |
| 7.1.4 Captions characteristics | Not Applicable |  |
| 7.1.5 Spoken subtitles | Not Applicable |  |
| 7.2.1 Audio description playback | Not Applicable |  |
| 7.2.2 Audio description synchronization | Not Applicable |  |
| 7.2.3 Preservation of audio description | Not Applicable |  |
| 7.3 User controls for captions and audio description | Not Applicable |  |

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf%22%20%5Cl%20%22page%3D37)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 8.1.1 Generic requirements | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections | Not Applicable |  |
| 8.1.3 Colour | Not Applicable |  |
| 8.2 Hardware products with speech output | Heading cell – no response required | Heading cell – no response required |
| 8.2.1.1 Speech volume range | Not Applicable |  |
| 8.2.1.2 Incremental volume control | Not Applicable |  |
| 8.2.2.1 Fixed-line devices | Not Applicable |  |
| 8.2.2.2 Wireless communication devices | Not Applicable |  |
| 8.3 Stationary ICT | Heading cell – no response required | Heading cell – no response required |
| 8.3.2.1 Unobstructed high forward reach | Not Applicable |  |
| 8.3.2.2 Unobstructed low forward reach | Not Applicable |  |
| 8.3.2.3.1 Clear space  | Not Applicable |  |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Not Applicable |   |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Not Applicable |  |
| 8.3.2.4 Knee and toe clearance width | Not Applicable |  |
| 8.3.2.5 Toe clearance | Not Applicable |  |
| 8.3.2.6 Knee clearance | Not Applicable |  |
| 8.3.3.1 Unobstructed high side reach | Not Applicable |  |
| 8.3.3.2 Unobstructed low side reach | Not Applicable |  |
| 8.3.3.3.1 Obstructed (≤ 255 mm) side reach | Not Applicable |  |
| 8.3.3.3.2 Obstructed (≤ 610 mm) side reach | Not Applicable |  |
| 8.3.4.1 Change in level | Not Applicable |  |
| 8.3.4.2 Clear floor or ground space | Not Applicable |  |
| 8.3.4.3.2 Forward approach | Not Applicable |  |
| 8.3.4.3.3 Parallel approach | Not Applicable |  |
| 8.3.5 Visibility | Not Applicable |  |
| 8.3.6 Installation instructions | Not Applicable |  |
| 8.4 Mechanically Operable parts | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys | Not Applicable |  |
| 8.4.2.1 Means of operation of mechanical parts | Not Applicable |  |
| 8.4.2.2 Force of operation of mechanical parts | Not Applicable |  |
| 8.4.3 Keys, tickets and fare cards | Not Applicable |  |
| 8.5 Tactile indication of speech mode | Not Applicable |  |

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=45) *(see* [*WCAG 2.x section*](#_WCAG_2.x_Report_1)*)*

### Chapter [10: Non-web Documents](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=52)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 10.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See [WCAG 2.x](#_WCAG_2.x_Report_1) section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable |  |
| 10.6 Audio description timing | Not Applicable |  |

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=64)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#_WCAG_2.x_Report_1) section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Not Applicable |  |
| 11.5.2.5 Object information | Supports |  |
| 11.5.2.6 Row, column, and headers | Supports |  |
| 11.5.2.7 Values | Supports |  |
| 11.5.2.8 Label relationships | Supports |  |
| 11.5.2.9 Parent-child relationships | Supports |  |
| 11.5.2.10 Text | Supports |  |
| 11.5.2.11 List of available actions | Supports |  |
| 11.5.2.12 Execution of available actions | Supports |  |
| 11.5.2.13 Tracking of focus and selection attributes | Supports |  |
| 11.5.2.14 Modification of focus and selection attributes | Supports |  |
| 11.5.2.15 Change notification | Supports |  |
| 11.5.2.16 Modifications of states and properties | Supports |  |
| 11.5.2.17 Modifications of values and text | Supports |  |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable |  |
| 11.6.2 No disruption of accessibility features | Partially Supports | When Copilot responded with code, its code panel buttons "Copy to clipboard" and "Insert cote into editor" are not clearly visible in VS Code light and dark theme. |
| 11.7 User preferences | Not Applicable |  |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation  | See [WCAG 2.x](#_WCAG_2.x_Report_1) section | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable |  |
| 11.8.4 Repair assistance | Not Applicable |  |
| 11.8.5 Templates | Not Applicable |  |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=84)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Supports |  |
| 12.1.2 Accessible documentation | See [WCAG 2.x](#_WCAG_2.x_Report_1) section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports |  |
| 12.2.3 Effective communication | Supports | Microsoft government and enterprise customers can contact the enterprise Disability Answer Desk for assistance with conformance documentation and accessibility support. Consumers can receive technical accessibility support for Microsoft products and services by contacting the [Disability Answer Desk](https://www.microsoft.com/en-US/Accessibility/disability-answer-desk) via chat, telephone, or ASL. |
| 12.2.4 Accessible documentation | See [WCAG 2.x](#_WCAG_2.x_Report_1) section | See information in WCAG 2.x section |

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=86)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 13.1 Relay services requirements | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services | Not Applicable |  |
| 13.1.3 Sign relay services | Not Applicable |  |
| 13.1.4 Lip-reading relay services | Not Applicable |  |
| 13.1.5 Captioned telephony services | Not Applicable |  |
| 13.1.6 Speech to speech relay services | Not Applicable |  |
| 13.2 Access to relay services | Not Applicable |  |
| 13.3 Access to emergency services | Not Applicable |  |

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Customization of the product voids this conformance statement from Microsoft. Customers may make independent conformance statements if they have conducted due diligence to meet all relevant requirements for their customization.

Please consult with Assistive Technology (AT) vendors for compatibility specifications of specific AT products.

Microsoft’s EN 301 549 accessibility conformance reports provide the information included in ITI’s “[VPAT®2.4 Rev EU (March 2022)](https://www.itic.org/policy/accessibility/vpat)” template. “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI).

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